

CaIPERS EMPLOYER NEWS

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On the Cover

The mountains around Lake Tahoe under the blanket of winter. The Tahoe Resource Conservation District (TRCD) helps people protect land, water, forests, wildlife, and related natural resources within the Lake Tahoe Basin. Visit page 9 for a list of new contracting agencies.



Legislation of Interest to Employers

Bills became law effective January 1, 2008

The following summary includes chaptered bills for the first half of the 2007/2008 legislative session that may be of interest to State, School, and Public Agency employers. The provisions of the bills became effective January 1, 2008.

For complete bill information, including the full text, committee analyses, and vote counts, please visit the following Web site: www.leginfo.ca.gov.

Code Maintenance (2007)

AB 299, Tran (Chapter 130, Statutes of 2007) Makes technical, nonsubstantive changes in various provisions of law to effectuate the recommendations made by the Legislative Counsel to the Legislature.

Social Security Offsets

AJR 5, Hernandez (Chapter 116, Statutes of 2007) Declares that the elimination of the Government Pension Offset and the Windfall Elimination Provision would greatly improve the opportunities for hiring and retaining teachers, peace officers, firefighters, and other public employees in California, and encourages the President and the Congress of the

United States to repeal the Government Pension Offset and the Windfall Elimination Provision from the Social Security Act.

California Fallen Federal Firefighter Survivor Assistance Act of 2007

AB 384, Portantino (Chapter 255, Statutes of 2007) Extends PEMHCA health benefit coverage to the surviving spouse, as defined, or eligible family member of a permanent career civilian federal firefighter, including temporary federal firefighters, who resides in California and whose regular duties are to perform firefighting services in this State and who dies as a result of an injury or disease sustained in the line of duty.

LRS Final Compensation

SB 221, Runner (Chaptered 74, Statutes of 2007) Specifies that final compensation for members of the Legislators' Retirement System who enter the System on or after January 1, 2008 is based on the highest annual compensation that was earnable during a specified consecutive 12-month period of employment.




OPEB Prefunding through CalPERS Now Available for All California Public Employers

In October, the Legislature passed and Governor Schwarzenegger signed AB 554 (Chapter 318, Statutes of 2007) to open the California Employers' Retiree Benefit Trust (CERBT) to all California public employers wishing to start prefunding of Other Post Employment Benefits (OPEB).

The new law became effective on January 1, 2008. Now, any California government agency desiring to invest funds with CalPERS to pay for future costs of retiree non-pension benefits may do so.

Under a new accounting standard (GASB 45), all public agencies must measure and report their OPEB

liabilities (predominantly, retiree health care costs), using a phased approach over the next three years. Large agencies must begin reporting first, followed by smaller agencies in subsequent years.

To find out more about the CERBT program, send an e-mail to core4u@calpers.ca.gov.  We'll reply with a Web page link through which you will find complete information about this important new CalPERS service to California government employers.

We proudly feature employer photos in *Employer News*

E-mail images to employer_services@calpers.ca.gov



CalPERS *Employer News* is published quarterly by the Actuarial and Employer Services Branch of the California Public Employees' Retirement System. The purpose of this publication is to keep employers informed about CalPERS.

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New Educator Joins Team

There is a new employer educator in the Employer Education and Communication Services Unit, **Andrea Harris**. Andrea comes to us after spending two years with the Sacramento Regional Office where she developed her presentation skills as a retirement representative. When asked what she liked best about her previous position, Andrea states, "Conducting Retirement Planning Workshops and educating our members on their retirement benefits was my favorite aspect of the job. With my new position in Employer Services I can continue to educate, just to the different audience of Employers." Andrea joins Gwen Bridges and Sylvia Stephens; as a team they are responsible for providing education to our School, State and Public Agency Employers.



Andrea Harris

If you'd like to find out when employer education events will be held in your area, turn to the events calendar on pages 10-11. You can also view our current schedules on the CalPERS Web site at  www.calpers.ca.gov or call **888 CalPERS** (or **888-225-7377**).

Enhancements to the CalPERS Education Center

CalPERS has unveiled new enhanced capabilities to the CalPERS Education Center (CEC). The CEC is a personalized, centralized, and secure online service that allows you to enroll in training classes that cover CalPERS membership, payroll, and retirement.

Since making its debut in the summer of 2007, this new technology has provided employers and members quick online registration for CalPERS education programs and access to training materials. With the new enhancements, you are able to learn more about CalPERS at a time that is convenient to you.

The new enhancements allow you to:


- Take classes online — 24 hours a day, 7 days a week
- Be placed on a waiting list if an instructor-led class is full and receive notification once a space becomes available
- Be notified of upcoming instructor-led classes in your area.

Employers will be able to:

- Manage their employees' class enrollments
- Enroll in multiple instructor-led classes.

Your employees will now access the CEC by logging into my|CalPERS and will also be able to:

- View the schedule for upcoming Benefit Fairs
- Schedule appointments with CalPERS staff for questions about retirement and benefits.

You are encouraged to utilize the CEC to meet your agency's education needs by visiting CalPERS On-Line at  www.calpers.ca.gov. If you have any questions, please call the Employer Contact Center toll free at **888 CalPERS** (or 888-225-7377).

New Walnut Creek Regional Office Replaces S.F. Regional Office

The CalPERS San Francisco Regional Office is officially closed. It's been replaced by a new regional office across the bay in Walnut Creek, which opened for business on January 2.

The new Walnut Creek office is located about a quarter mile from Interstate 680 and is within short walking distance of the Pleasant Hill BART (Bay Area Rapid Transit) station, making access much more convenient for CalPERS members and employers in the 11-county service area of San Francisco, Alameda, Contra Costa, Marin, Sonoma, Napa, Solano, Mendocino, Lake, Humboldt, and Del Norte. The closest freeway exit from Interstate 680 is the Treat Boulevard-Geary Road exit.

"Our new Walnut Creek office will allow us to better serve our members who live in the greater

Bay Area and the North Coast," said Kathie Vaughn, CalPERS Assistant Executive Officer for Member and Benefit Services. "Being close to a major freeway and being within walking distance of a BART station means much better access for our members. It's also a larger facility with more classroom space, which means we can offer more member education classes. The on-site parking garage will be a big convenience for members who drive."




CalPERS Walnut Creek Regional Office

1340 Treat Boulevard, Suite 200
Walnut Creek, CA 94597

The city of Walnut Creek

Photo courtesy of Walnut Creek Chamber of Commerce

CalPERS has eight regional offices throughout California to serve members and employers. More information about CalPERS regional offices, including maps, directions, and parking, is available on the CalPERS Web site at  www.calpers.ca.gov. For telephone assistance, CalPERS members can call toll free at **888 CalPERS** (or 888-225-7377).

Understanding Medicare—A CalPERS Update

Understanding your Medicare benefits, and knowing when to enroll, is important to make sure you receive complete health coverage. What are the elements of Medicare? Who is eligible to enroll in Medicare and why? Why do you **not** have to enroll in Medicare Part D? Where can you get more information about Medicare? These questions, and more, are often asked of us and we want to be sure you have all the information you need to help you make the best decision.



Enrolling in Medicare is a big decision. Share this information with your employees.

What are the Elements of Medicare?

Medicare is a federal health insurance program established by Congress to help people receive health care benefits if they are 65 or older, meet the requirements for disabled people under 65, and for those with End-Stage Renal Disease (kidney failure treated with dialysis or a transplant).

The Medicare Program includes:

- **Part A**, which covers costs of being in a hospital, skilled nursing facility, hospice, or home health care.
- **Part B**, which includes doctor services, outpatient hospital care, durable medical equipment, and some medical services and equipment not covered in Part A.
- **Part D**, which provides a prescription drug benefit for Medicare beneficiaries.

(Note: Medicare **Part C** is a type of health plan design, and not an individual benefit program.)

Who is eligible to enroll in Medicare and why?

If you are eligible for Medicare Parts A and B, you must enroll in a CalPERS Supplement to Medicare health plan to keep your CalPERS coverage. If you are retired and eligible for premium-free Part A based on your employment earnings, you may purchase Part B at age 65. However, if you choose not to enroll in Part B, you will lose your eligibility for CalPERS health coverage.

Not everyone is eligible for Medicare. To be eligible, you need to meet all three of the following requirements:

- You must be at least age 65 or Social Security disabled
- You must be a U.S. citizen or permanent resident, and
- You or your spouse must have worked for at least 10 years in “Medicare-covered” employment.

State law requires that if you are eligible for Medicare Part A and Part B, you cannot be enrolled in a CalPERS Basic health plan, and must enroll in a

CalPERS Supplement to Medicare health plan. If you are retired and didn’t enroll in the 7-month Initial Enrollment Period, which begins three months before you reach age 65, you may enroll during the next Medicare General Enrollment Period (GEP), which is held **January 1 to March 31** of each year. When you enroll through the GEP process, you delay your Medicare Part B enrollment, which may be subject to a Medicare Part B penalty. If you enroll in Part B through the GEP, your coverage will start July 1st.

Why do members not have to enroll in Medicare Part D?

Members enrolled in a CalPERS health plan already have prescription drug coverage that is as good as, or better than, what is available under Medicare Part D. Part D is generally intended to assist those in Medicare who do not have prescription drug coverage through an employer group health plan like CalPERS. CalPERS Health Program members **should not** enroll separately in Medicare Part D. Under current State law, **any member who enrolls in a non-CalPERS Part D Prescription Drug Plan may risk losing their CalPERS health coverage.**

Special information for Kaiser members only:

- If you **enroll** in the CalPERS Kaiser Permanente Senior Advantage (KPSA) plan, you must also complete the Kaiser Permanente Senior Advantage Election Form and submit it to Kaiser, in order to complete your enrollment in the KPSA plan.
- Enrollment in the CalPERS KPSA plan includes Part A, B, and D benefits. Therefore, you cannot be enrolled in



- If you **disenroll** from the CalPERS-offered KPSP plan, you must submit a written disenrollment request to Kaiser or call Medicare to request a disenrollment at (800) MEDICARE or (800) 633-4227. **Disenrollment will take effect the month after you submit your disenrollment request, so make sure you submit your request timely to avoid disruption to your health care coverage.**

Where can you get more information about Medicare?

For more information about the federal General Enrollment Period for Medicare Part D, visit the Medicare Web site at **www.medicare.gov**. If you want more information about CalPERS health coverage visit the CalPERS Web site at  **www.calpers.ca.gov**. To see if you qualify and to apply for Medicare, contact the Social Security Administration, at **www.ssa.gov** or (800) 772-1213. If you want more detailed facts on Medicare benefits and costs, please refer to the federal publication *Medicare & You Handbook* (also available at **www.medicare.gov** or **www.mymedicare.gov**).

Beginning with the 2007 tax year, the federal Pension Protection Act of 2006 (HR 4) allows an eligible retired public safety officer to elect to exclude from federal gross income up to \$3,000 annually for retirement plan benefits paid directly to an insurer as qualified health insurance or long-term care insurance premiums. The program is not mandatory.

By definition, a public safety officer includes law enforcement officer, professional firefighter or member of a legally organized volunteer fire department, official chaplain of a fire or police department, or public employee rescue squad member or ambulance crew.

Unfortunately there are a number of legal ambiguities and administrative issues raised by HR 4. CalPERS has been unable to provide specific information to our public safety retirees because guidance from the Internal Revenue Service (IRS) was delayed and the U.S. Treasury has not issued regulations.

Amendments to this provision are anticipated late in the year, and CalPERS expects the IRS will make the election available to affected CalPERS retirees through Form 1040 and instructions. We understand that no special reporting on annual Form 1099R is required.

A CalPERS retiree who qualifies for this exclusion from income of no more than \$3,000 annually can order the 1040 instructions at (800) TAX-FORM or (800) 829-3676 or download them from the IRS Web site at www.irs.gov under "Forms and Instructions."

Eligible retired public safety officers can exclude up to \$3,000 from annual income.

To qualify for the election, a public safety officer must meet all of the following criteria:

- Separated from service from the employer participating in the retirement plan from which distributions are made and health insurance or long-term care premium deductions are taken
- Separated from service by reason of disability or having reached normal retirement age (age in the formula; for example, age 55 for 2% @ 55), and
- Was employed at the time of retirement as a public safety officer as defined in the Omnibus Crime Control and Safe Streets Act of 1968.

SPOTLIGHT: CalPERS HOME LOAN PROGRAM

Dreams of Homeownership?

Educate Members about the CalPERS Home Loan Program



We can help your employees achieve their dream of home ownership.

As part of the overall CalPERS mission to advance financial security to Members, the **CalPERS Member Home Loan Program (MHLP)** helps fulfill this mission by helping members finance their homes with exclusive member benefits.

Homeownership is one of the most satisfying accomplishments members seek to achieve. The CalPERS Member Home Loan Program offers members a variety of options and exclusive features for purchasing or refinancing owner-occupied, primary residences in all 50 states.

Share the CalPERS Member Home Loan Program with Your Employees

Dedicated **CalPERS MHLP Agency Liaisons** are available to educate members about the many advantages available to them when they are looking to purchase a home or refinance an existing loan.

Agency Liaisons can help via the following **free** resources:

- **Workshops** for members — either in-person or online
- **Home Loan Program materials**, for member distribution (such as MHLP flyers and paycheck inserts)
- Advice on Identifying **CalPERS Certified Loan Officers** who are experienced in processing CalPERS Home Loans and participate in annual training sessions.

Benefits for Members Include:

- **Loan Variety and Flexibility**
The Program provides competitive financing, Fixed Rate loans, Adjustable Rate Mortgages (ARM), and low-to-no down payment options (certain restrictions may apply).
- **Program Cost Savings**
Through the CalPERS Member Home Loan Program, fees are

limited and other closing costs may be eliminated.

- **Protecting Member Interests**
All fees and discounts on every CalPERS mortgage loan are reviewed and verified to ensure that they are calculated appropriately by the participating lenders.

There's no reason not to use our services and expertise. We can help your employees achieve their dream of home ownership. Contact us today to schedule a workshop or to order printed materials for your employees, (800) 874-PERS (7377).


CitiMortgage manages the CalPERS Member Home Loan Program. Calls made to the CalPERS Member Home Loan Program's toll free number are randomly monitored and recorded to ensure service quality.

Annual Rate Setting Process

Each fall, the Actuarial Office undertakes a massive project to produce Actuarial Valuation Reports for the plans of all employers that contract with CalPERS for participation in the retirement program. This year's reports were mailed in October and include useful information about your retirement plans, including the employer contribution rates for the upcoming fiscal year.

A Planning Tool

The Actuarial Valuation Reports are an important planning tool for employers to use for financial planning and budgeting. In addition to the required employer contribution rates, the reports include answers to questions like:

- 
- Why did my rate change?
 - What are my future rates likely to be?
 - What are my assets? Liabilities?
 - How is my plan doing financially?
 - What is important to my auditor?

The Valuation Process

There are two types of Actuarial Valuation Reports: a pooled plan report and a non-pooled plan report. One report is issued for each of the approximately 2,000 employer rate plans. During the valuation process, the actuaries examine many plan details, including assets and accrued liabilities, to determine the contributions needed to maintain an appropriate funding level for the plan. The recent valuation (which sets the 2008–2009 contribution rates) uses a June 30, 2006 valuation date and includes the normal cost, actuarial accrued liability, the market and actuarial value of assets, and the related actuarial present values for the

pension plans. The valuations are based on the actuarial methods and assumptions set by the CalPERS Board of Administration, and the membership and financial data for each plan or pool.

A Significant Undertaking

Before the recent valuation reports were completed, several members of the staff extracted data from CalPERS active systems to be used for the June 30, 2007 valuation. The extracted data will be used to determine the 2009–2010 employer contribution rates. Many details about the members in each plan are extracted and combined with the benefit provisions and assets of the plan. The details include hire

dates, birth dates, salaries, retirements, disabilities, and deaths. After extracting all of the data from the different sources, actuarial staff review, verify, edit, and test the data for several months.

Next, the data is loaded into the CalPERS Actuarial Valuation System (AVS) and tested one last time. Then, the

calculations are performed to produce the valuations. First, the AVS runs the actuarial liability calculations and stores the results in the liabilities database. AVS then compares plan liabilities to assets and calculates the required employer contribution, both as a dollar amount and as a percentage of the expected payroll.

The level of automation produces a more thorough report and a higher quality product for the employers. For more information about how your employer contribution rates are calculated, call the Employer Contact Center and ask to speak to your assigned actuary.

Updated Publications Now Available

CalPERS offers a large collection of publications and manuals to help you and your employees understand our retirement and health services. You can access employer publications through the **Employer Forms & Publications Directory** at CalPERS On-Line. For employee publications, choose *Forms & Publications Center* from the CalPERS On-Line Home Page.

The following publications have been revised and are now available:

PUB 2 – Your CalPERS Benefits... School (Rev. 1/2008)

PUB 7 – Your CalPERS Benefits... State Safety (Rev. 11/2007)

PUB 8 – Your CalPERS Benefits... Local Miscellaneous (Rev. 11/2007)

PUB 9 – Your CalPERS Benefits... Local Safety (Rev. 11/2007)

PUB 31 – Retired Member Death Benefits (Rev. 10/2007)

PUB 43 – A Guide to CalPERS Service Retirement Election Application (Rev. 12/2007)

You and your employees can download many CalPERS publications to your computer to save or print. If you plan to save a publication, be sure to note the publication date. Publications are often revised, so you want to check back periodically to be sure you have the latest version.

To review the Actuarial Valuation Reports for your plans, check with the Finance Director for your agency. Or, you may request a copy by calling the CalPERS Employer Contact Center at **888 CalPERS** (or 888-225-7377) during business hours: Monday through Friday 8:00 a.m. – 5:00 p.m.

LIVING the PROMISE

CELEBRATING 75 YEARS



Dr. Ernie Bodai, the man behind the breast cancer stamp, gave a keynote address at the 2007 Educational Forum.

Here are just a few of the comments we received from attendees of the CalPERS Educational Forum 2007:

"This conference is incredibly well organized and executed. I recognize that the people-power required to pull this off is huge. Keep up the good work."

"I liked having the actuarial annual reports available. It is so helpful to talk to staff to better understand the report and my options."

"Excellent keynote speakers on both days!"

"Very valuable information for HR, payroll, benefits and finance staff."

Living the Promise— CalPERS Educational Forum 2007

CalPERS Educational Forum continues to successfully host three days of information sharing, education, and networking for employers. In 2007, more than 700 employer representatives from school districts, public agencies, community colleges, and State agencies attended the eighth annual Forum, held on October 22–24 at the Hilton in Anaheim. It was the largest audience to date.

The theme, *Living the Promise*, celebrated our 75th year of service to public employees. From our modest beginnings in 1932 as a pension fund for State employees only, we have grown to a diversified retirement and financial services system. Today, we administer retirement and health benefits for State, Public Agency, and School employees working for 2,600 government employers throughout California. We continue to live the promise by providing retirement and financial security for 1.5 million active and retired California public employees and their families.

A-list Speakers

Monday's keynote speaker was Dr. Ernie Bodai, Kaiser Permanente. Dr. Bodai spearheaded the effort to establish the breast cancer research U.S. postage stamp that has raised nearly \$60 million for breast cancer research. He shared his one-man lobbying effort that convinced Congress and the U.S. Postal Service to issue the first-ever stamp that sells for more than face value.

The Forum agenda was full of workshops on a variety of subjects. Some of the more popular topics included: Other Post Employment Benefits Reporting and Prefunding; CalPERS Membership Has Its

Privileges; Service Credit Purchases; Social Security Administration; Reportable Compensation for Public Agencies; Retirement 101; Top 10 Ways to Improve Your Payroll Reporting; and My Actuarial Report—Reading Between the Lines.

Opportunities for Education

In addition to the learning opportunities in workshops, virtually all CalPERS programs were represented in the exhibit area. Attendees engaged in detailed discussions with CalPERS staff from such areas as the Supplemental Income Programs and Public Agency Contracts. Others took advantage of the chance to schedule one-on-one meetings with CalPERS actuaries.

Health plan representatives were available in the Healthy Lifestyle Resource Center to provide attendees the opportunity to learn about stress prevention, take a bone density test, and get a flu shot.

On Tuesday, we heard from Ms. Marci Rossell, former chief economist for CNBC. Ms. Rossell reviewed the U.S. economy's past, present and future. Her creative, thought-provoking commentary on our nation's recessions and recoveries received excellent reviews by attendees.

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Before Ms. Rossell's address, the 2007 "Spotlight on Excellence" award was bestowed upon retiring Board Member Bob Carlson. Board President Rob Feckner and CalPERS CEO Fred Buenrostro highlighted Mr. Carlson's impressive career and the many contributions made by Mr. Carlson as member of the CalPERS Board of Administration. After receiving a heartfelt standing ovation from the audience, Mr. Carlson received an engraved gavel from the Board members in attendance.

Thank you to those who attended our Forum. For those of you who were unable to attend, we hope you will join us next year at the Renaissance Esmeralda Resort and Spa in Indian Wells on October 27–29, 2008. More information will be available in upcoming issues of ***Employer News***.



Events of Interest

April through June 2008

Date	Event	Location	
April	2	CERBT Fund Workshops	CalPERS Regional Office, Orange 500 North State College Blvd, Suite 750, Orange
	2	CERBT Fund Workshops	CalPERS Regional Office, San Diego 7676 Hazard Center Drive, Suite 350, San Diego
	2–3	Employer Education Workshop on Membership & Payroll	CalPERS Regional Office, Fresno 10 River Park Place East, Suite 230, Fresno
	16	Public Agency Employer Education Workshop on Disability Retirement	CalPERS Regional Office, San Jose 181 Metro Drive, Suite 520, San Jose
	17	School Employer Education Workshop on Disability Retirement	CalPERS Regional Office, San Jose 181 Metro Drive, Suite 520, San Jose
	17	Health Benefits Constituent Work Group	CalPERS Headquarters 400 Q Street, Room 1140, Lincoln Plaza North, Sacramento
	21	Investment Committee Performance and Compensation Committee	CalPERS Headquarters, Auditorium 400 Q Street Lincoln Plaza North, Sacramento
	22	Benefits & Program Administration Committee, Health Benefits Committee, Finance Committee	CalPERS Headquarters, Auditorium 400 Q Street Lincoln Plaza North, Sacramento
	23	Board of Administration	CalPERS Headquarters, Auditorium 400 Q Street Lincoln Plaza North, Sacramento
	29	CalPERS Retirement Planning Fair	CSU East Bay's Oakland Center 1000 Broadway, Oakland
May	29–5/1	ACES Employer Training	CalPERS Regional Office, Fresno 10 River Park Plaza, Suite 230, Fresno
	1–2	CalPERS Retirement Planning Fair	Carrillo Recreation Center, Santa Barbara 100 East Carrillo Street, Santa Barbara
	8	Health Benefits Constituent Work Group	CalPERS Headquarters 400 Q Street, Room 1140, Lincoln Plaza North, Sacramento
	12	Investment Committee Performance and Compensation Committee	CalPERS Headquarters, Auditorium 400 Q Street Lincoln Plaza North, Sacramento
	13	Benefits & Program Administration Committee, Health Benefits Committee, Finance Committee	CalPERS Headquarters, Auditorium 400 Q Street Lincoln Plaza North, Sacramento
	13–14	Employer Education Workshop on Membership & Payroll	CalPERS Regional Office, Glendale 655 North Central Avenue, Suite 1400, Glendale
	13–15	ACES Employer Training	CalPERS Regional Office, Glendale 655 North Central Avenue, Suite 1400, Glendale
	16–17	CalPERS Retirement Planning Fair	Santa Clara County of Education 1290 Ridder Park Drive, San Jose



The unmistakable hue of Lake Tahoe.

Employer Education & Events

CalPERS offers educational workshops to assist you in meeting retirement program requirements.

2008 CalPERS Retirement Planning Fairs

The 2008 CalPERS Retirement Planning Fairs begin on April 29 (printed in blue). For additional details and the exact time in your area, go to the CalPERS Web site.

Visit our Web site at  www.calpers.ca.gov.

Date	Event	Location	
...May	14	Board of Administration	CalPERS Headquarters, Auditorium 400 Q Street Lincoln Plaza North, Sacramento
	20–21	Public Agency Employer Education Workshop on Disability Retirement	CalPERS Regional Office, Sacramento 400 Q Street, Room 1820, Lincoln Plaza East, Sacramento
	21	School Employer Education Workshop on Disability Retirement	CalPERS Regional Office, Sacramento 400 Q Street Lincoln Plaza East, Sacramento
	22	CalPERS Retirement Planning Fair	University Square, Bakersfield 200 K Street, Bakersfield
	26	Holiday – Memorial Day State Offices Closed	
June	3–5	ACES Employer Training	CalPERS Regional Office, San Jose 181 Metro Drive, Suite 520 San Jose
	5	CalPERS Retirement Planning Fair	Imperial County Office of Education 1398 Sperber Road, El Centro
	7	CalPERS Retirement Planning Fair	Ontario Convention Center, Ontario 2000 E. Convention Center Way, Ontario
	12	Health Benefits Constituent Work Group	CalPERS Headquarters 400 Q Street, Room 1140, Lincoln Plaza North, Sacramento
	16	Investment Committee Performance and Compensation Committee	CalPERS Headquarters, Auditorium 400 Q Street Lincoln Plaza North, Sacramento
	17	Benefits & Program Administration Committee, Health Benefits Committee, Finance Committee	CalPERS Headquarters, Auditorium 400 Q Street Lincoln Plaza North, Sacramento
	17–18	Employer Education Workshop on Membership & Payroll	CalPERS Regional Office, Walnut Creek 1340 Treat Boulevard, Suite 200, Walnut Creek
	17–19	ACES Employer Training	CalPERS Regional Office, Sacramento 400 Q Street, Room 3631, Lincoln Plaza East, Sacramento
	18	Board of Administration	CalPERS Headquarters, Auditorium 400 Q Street Lincoln Plaza North, Sacramento
	18	Public Agency Employer Education Workshop on Disability	CalPERS Regional Office, Glendale 655 North Central Ave, Suite 1400, Glendale
	19	School Employer Education Workshop on Disability Retirement	CalPERS Regional Office, Glendale 655 North Central Ave, Suite 1400, Glendale
	24–26	ACES Employer Training	CalPERS Regional Office, Sacramento 400 Q Street, Room 3631 Lincoln Plaza East, Sacramento

Note: Meeting announcements and workshop registration information are published on our Web site and through the Circular Letter process when they become available. Meetings are subject to change.

Employer Contact Center Survey: Tell Us How We're Doing

The Employer Services Division (ERSD) has been looking for a way to measure your experience with the Employer Contact Center. As a way to obtain a true level of our customer satisfaction and expectations, ERSD has recently implemented a telephone survey process.

This survey is part of an ongoing effort to continuously improve our services. It will enable us to hear unguarded responses to the service you receive and how the Employer Contact Center is meeting your expectations. As of October 1, we have received more than 1,200 employer responses and significant feedback about their expectations in regard to receiving quick and accurate responses to questions. The employer survey will



be an ongoing option that is offered each time an employer calls the Employer Contact Center.

To provide feedback, please call the CalPERS Employer Contact Center at **888 CalPERS** (or **888-225-7377**). The survey can be taken on the phone after the inquiry is completed, or electronically via a link e-mailed to you by your representative.

CalPERS 75th Anniversary History Book on Sale

The CalPERS 75th Anniversary history book called “Dedication. Vision. Heart. The CalPERS Story” is now available for sale. The history book chronicles the birth of CalPERS as well as our accomplishments and challenges over the last 75 years. It is based on a historical manuscript written by Dr. Christopher Castaneda, Chair of the Department of History at California State University, Sacramento. The history book also includes great photographs to provide important context about CalPERS history.

To purchase your own copy of the CalPERS 75th Anniversary History Book for \$27.00 plus shipping and handling, please visit CalPERS On-Line and select *About CalPERS*.

CalPERS EMPLOYER NEWS

California Public Employees' Retirement System
Actuarial and Employer Services Branch
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